

**BUMPERS ONLINE**



[www.bumpersonline.com.au](http://www.bumpersonline.com.au)



**1300 BUMPER**  
**1300 286 737**

**Where quality is no accident.....it's our culture!**

REMANUFACTURED  
BUMPER BARS

REMANUFACTURED  
AUTOMOTIVE PLASTICS

## Our dedication to quality and customers satisfaction is our business

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### **BODY REPAIR SHOPS REVIEW - IT'S A QUALITY PRODUCT**

It's great to get positive feedback on something you have dedicated so much time and effort. We have listed a few of our happy customers who appreciate the effort the Bumpers Online team goes to deliver their quality product, at the highest possible standard of service.

**Nathan's Smash Repairs** - Quality is 100%, Great Packaging, and love the service.( **Bruno** )

**Col's Body Shop**- Very happy with quality, loves the service. ( **Sue** )

**Arncliffe Car Repairs Services** - Great service and very happy with quality. ( **Arthur** )

**A Solano & Sons** - I have been in business for 52 years and this product is far superior to anything past or present. (**Sam Solano**)

**Production Collision Centre** - We have been using other exchange companies for over 32 years, the quality of the Eco Bumpers runs rings against the rest. ( **Sue** )



# BUMPERS ONLINE

## Management Team

### SYDNEY REPAIR FACILITY



### SOUTH COAST REPAIR FACILITY



### HEAD OFFICE





- Ongoing training on quality and procedures
- Assessment of any returns during group meetings
- Research on Technical advances in plastics, repairs and finishing  
*Heat treatment per profile – welding products – tools - finishing*

## Our Goal

- To deliver a ongoing quality product
- Maintain customer satisfaction
- Professional appearance and conduct
- Build our brand profile - Nationally
- *Work in partnership with Industry & National network*



## Assessment

- Core units used consist of minor damaged bumpers
- These represent 10% to 15% of all bumpers collected
- Bumpers get washed and cleaned - in & out
- Out of shape bars go through a heat treatment therapy

## Plastic Welding / Repairs

- Our plastics repairs teams undergo ongoing training
- We use the latest welding rods, tools and heat apparatus
- Our trainers and senior plastic repairers are of highest grade

## Finishing / Preparation

- We aim to deliver the highest standard in all areas of re-finishing
- We have formed alliance with leading paint solution suppliers
- Eco Bumpers are finished using a range of tailored products



# Quality Control



- 6 point quality control system, QC in each step of process



- Products that don't meet our standard of quality are deemed not repairable prior or during our repair process

# Pricing, Ordering & Inventory

**BUMPERS ONLINE**



Username

Password

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Log In to –

Quote Work Order Extra Broker Vehicle Print Parts Found IC Apps Report Send To Hotlines

KRISTI AUTO PARTS Item/IC Search: 1999 PATHFINDER Wheel 62332A 15x6-1/2, steel, chrome

Enable Drag and Drop 15x6-1/2, steel, chrome

X	Seq	Description	Model	Year	Miles	Dam	C	Comments	Act. Pr.	Std. Pr.	IC	Age	S	Color	Location
		Wheel	PATH	1999	0.00	B		ALLOY 6 SPOKE	85	77.62344		12mi	W	Black/2L8EAE	
		Wheel	PATH	1997	0.00	B		CHROME [560-62	50	68.6233	170	Y(D)		Gold/BB	
		Wheel	PATH	1997	0.00	B		CHROME [560-62	50	68.6233	170	Y(D)		Gold/BB	
		Wheel	PATH	1999	0.00	B		CHROME/INSIDE	50	68.6233	210	Y		Green/Y37C1	
		Wheel	PATH	1999	0.00	B		CHROME/INSIDE	50	68.6233	210	Y		Green/Y37C1	
		Wheel	PATH	1996	0.00	A			57	6233	24mi	W	Unkn	UT - Crabtree Auto Co. - PRP	
		Wheel	PATH	1996	0.00	A			57	6233	24mi	W	Unkn	UT - Crabtree Auto Co. - PRP	
		Wheel	PATH	1996	0.00	A			67	6311	24mi	W	Unkn	UT - Crabtree Auto Co. - PRP	

Act. Price 50 Silver 58 Gold 60 Platinum 65 Silver+ 64 Gold+ 65 Platinum+ 70 Labour 53

Stats: Wheel 62332A Price Information: Part Information: Yard Information:

Requests: 0 Sell It A Price: 67.50 Cond. A Markup: 0.00 TAG STOCK DD257

Lost Sales: 0 Average Sale: B Price: 67.50 Last Priced 35/2507 LOCATION BB IC 62332A

Total Sales: 0 Close Rate: 0.0 Core: list: 167 VIN JNBAR05YXW119305

Customer Information: KRISTI AUTO PARTS Interchange Notes:

X	Balance	\$ Sales	\$ Credits	# Reques	# Quotes	# Sales	# Credits
0-30	12394.67	15,629.60	-3,412.50	15	11	23	5
31-60	4646.44	31,131.00	-9,951.50	9	12	34	12
61-90	0	49,975.96	-15,215.25	27	15	35	16

YTD Sales 140690.01 Avg Sales 1,049.93 Balance 17041.11

Quote History: Wheel 62332A (Searched)

#	Date	Customer	Price	Sls
5115	Jun 3, 2007	Customer	61.77	created_test_user

Invoice History: Wheel 62332A (Searched)

#	Date	Customer	Price	Sls
12558	Jun 3, 2007	Test Customer	100.00	created_test_u
12563	Jun 3, 2007	Test Customer	100.00	created_test_u
12565	Jun 3, 2007	Test Customer	100.00	created_test_u

Search Complete 108 Retrieved User: don Site: Actual Systems of America Search completed 4.000s  Secured

Name  \*

Company  \*

Email  \*

Phone

Address

State  \*

Country  \*

Order  \*

Please enter Quantity, Make, Model, Year and Item (eg. 2x Audi, A3, 1997, Bar Front Lower)

\*

\*

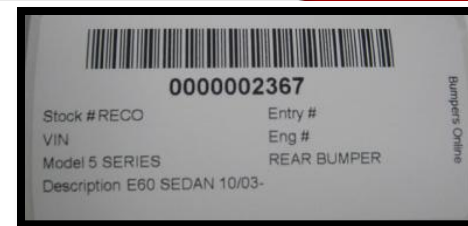
\*

Comments  \*

Please enter any special requirements or notes.

\*

\*



Bumpers Online aim to have over 3000 bumpers in stock ready for sales & tagged



**Actual Systems**

Specializing in software for the Vehicle Salvage and Dismantling industries worldwide.

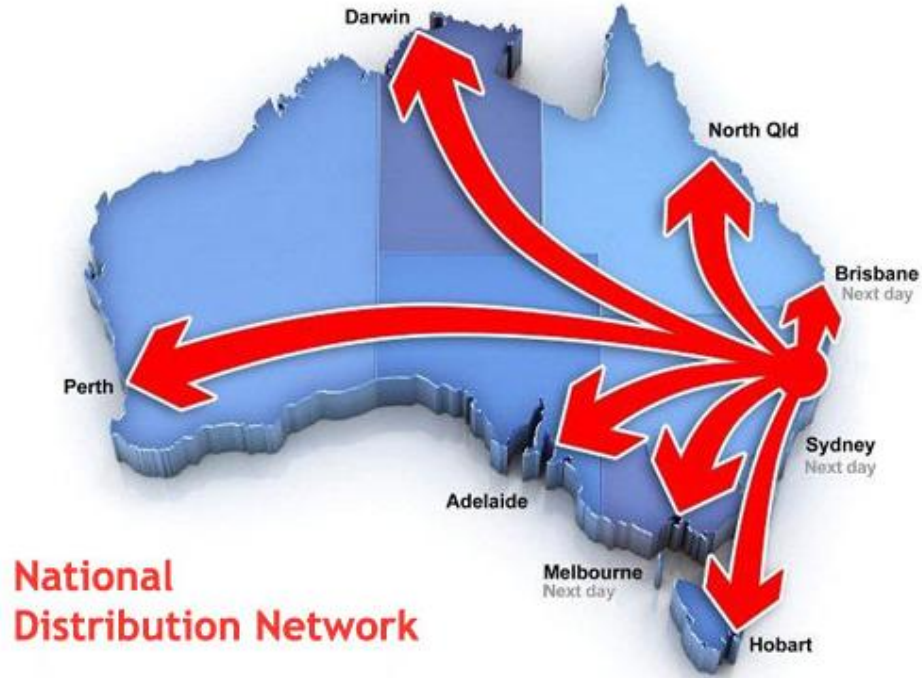


**1 300 BUMPER**

# Distribution Network

**BUMPERS ONLINE** 

- Establishing Nationally trading hubs and repair facilities
- Working with leading freight and courier companies on shipping
- Supply quality products on time to meet industry supply chain demands



# Customer Service & Industry Product Awareness

BUMPERS ONLINE 

- The highest level of Customer Service is delivered by our team
- Communication with customers is constantly transparent and plentiful
- Our theory is to work with customers as a partner instead of a supplier
- Educational marketing campaigns and in house industry seminars
- Our approach is flexible on all fronts from pricing to jobs delivery times
- We aim to please all sectors of industry  
*repair shops - insurance groups - industry bodies*



# Pick up's of Waste Bumpers :



1 300 BUMPER

## Collecting Eco-Dollars



[pickup@bumpersonline.com.au](mailto:pickup@bumpersonline.com.au)



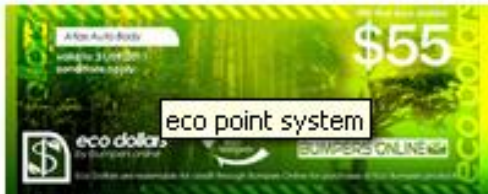
Trade in



unwanted bumper bars for Eco-Dollars

## Redeeming Eco-Dollars

**BUMPERS ONLINE**



Redeem for



future purchases & credits

- Eco Dollars are only offered for the bumpers that are re-manufactured
- Eco Dollars can be redeemed on the purchase of Eco Bumpers or other Eco Rags
- Eco Dollars are valid only for 30 days of time of pick up – then expire
- You can use a maximum of 50% of the purchase price on any single transaction
- Eco Dollars are deducted of the list price and can't be used with any other discounts or promotions

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Finalist

MEMBER  
OF THE  
YEAR

Motor Trader Associations  
member of the Year

BUMPERS ONLINE 

Finalist



Green Stamp Business  
of the Year



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MTA MOTOR INDUSTRY  
*Awards for Excellence*



'Winner 2011'

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BUMPERS ONLINE 

Greenstamp Member  
of the Year



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...when it's Urgent!



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Supplier

